

Wayne V. Miller, Ph.D.

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SUMMARY

An experienced and flexible Information Technology analyst, manager and director.

SKILLS

- Security best practices
- Collaborative and supportive leadership
- Project management
- Strategic planning and implementation
- Excellent organizational skills
- Excellent communication skills
- Excellent productivity skills (MS Office)
- Systems and software support
- Web programming (PHP)
- Web development (WordPress)
- A/V systems
- Instructional technology
- ITIL (ServiceNow)
- Database management (MySQL)
- Data analytics (Tableau)

CERTIFICATIONS

Certified Information Systems Security Professional (CISSP)

Dec 2021-2024

EXPERIENCE

Co-Founder, Foxwood Solutions LLC (foxwoodsolutions.com)

Jan 2021 – present

IT solutions, with a focus on Biotech startups

Director of Information Technology, Duke University School of Law *May 2008 – Jul 2020*

Provided leadership for all aspects of information technology; represented the school in campus IT organizations and nationally; supervised staff of 3 managers and 11 staff in the areas of systems administration, user support, web development, A/V, video production and instructional technology.

- Rationalized our services through alignment with central university and cloud services, saving tens of thousands per year
- In consultation with our stakeholders, modified A/V system designs, computer replacement cycles, and public computer and printer/scanner placements, reducing costs by half, saving as much as \$300,000 per year

Director of Educational Technologies, Duke University School of Law *Aug 2001 – Apr 2008*

Provided leadership in instructional technology in the school; provided leadership for the law school web presence; supervised staff in the areas of web development, A/V, video production and instructional technology.

- Founded department, and oversaw expansion in services and team sizes for web and media services

Manager of Academic Services, UCLA Humanities Computing Facility (HCF)*Apr 1998 – Aug 2001*

Provided leadership in instructional and research technologies for the Humanities, especially web development; supervised staff in web development, video production and instructional technology. Also served as Interim Assistant Director Oct 2000 – Jun 2001 with responsibility for a staff of 20.

Programmer/Analyst, UCLA HCF*Aug 1994 – Mar 1998*

Provided user support; provided web development for the Humanities Division; provided support for instructional and research technologies.

- Designed, planned and implemented strategy to make use of new instructional technology fee, including course websites for all courses and new graduate student assistant program to assist instructors in the use of technology

Programmer/Analyst, UC Berkeley Workstation Software Support*May 1992 – Jul 1994*

Provided user support and training; tested, defined, documented and implemented new software and services for campus.

EDUCATION**Ph.D.** German, University of California, Berkeley*May 1992***M.A.** German, UC Berkeley*May 1986***B.A.** German Literature, Reed College, Portland, Oregon*May 1983***INSTRUCTIONAL EXPERIENCE****Senior Lecturing Fellow**, Duke University School of Law*Aug 2006 – May 2020*

- Co-instructor, "Introduction to Technology in the Law Office"

Visiting and Adjunct Assistant Professor, Germanic Languages*Aug 1994 – June 2000*

- 33% Appointment

VOLUNTEERING, OPPORTUNITIES and RECOGNITIONS

- English Tutor, Orange Literacy

Mar 2021 - present

- Electronic Resources Coordinator, litsciarts.org

2006 - present

- Duke Leadership Academy

Jan 2018 – Dec 2018

- Educause Leadership Institute

July 2015

- Staff Blueprint Award – Duke Law School

2011 (for dept.), 2007

- Phi Beta Kappa – Reed College

PUBLICATIONS

- "The Durham Statement Two Years Later: Open Access in the Law School Journal Environment." Richard A. Danner, Kelly Leong, and Wayne V. Miller. *Law Library Journal* Vol. 103:1 [2011-2]. 39-54 (https://scholarship.law.duke.edu/faculty_scholarship/2358/)
- "Law School Education in the 21st Century: Adding Information Technology Instruction to the Curriculum." Kenneth J. Hirsh and Wayne Miller. *William & Mary Bill of Rights Journal* Vol 12, Issue 3, April 2004 (https://scholarship.law.duke.edu/faculty_scholarship/659/)